



Your Web-To-Print Portal User's Guide

Customized for:





Dear Valued Customer:

As a value-added service to Health Leads, Marcus Printing has deployed for you a **NEW** Web-to-Print portal which will allow your organization to conveniently order your most common print items over the Internet.

Some of the features of this new web-to-print portal include enhanced user -based permissions, easier navigation, a more robust Order History page, and enhanced ability for your company to have an online catalog of your most common print pieces, such as business cards, envelopes, and letterheads. You can order these print items from any computer with Internet access, anywhere. The system will lock your corporate look and identity, such as fonts, logos, layouts, and colors. It can also give you the flexibility to edit each element if needed. You can preview your order online before submitting it. That way you make sure that everything looks good and all the elements are where they're supposed to be. Once the order is submitted, we'll process it right away!

This is your "how-to" guide to your new web-to-print portal. In these pages you'll find detailed instructions on how to navigate the system and perform the most common tasks.

Here at Marcus Printing we are working hard to bring the best services to our customers. We are confident that this new web-to-print portal will ease and speed up the process of ordering print jobs for your organization.

Sincerely yours,

The Marcus Printing Team



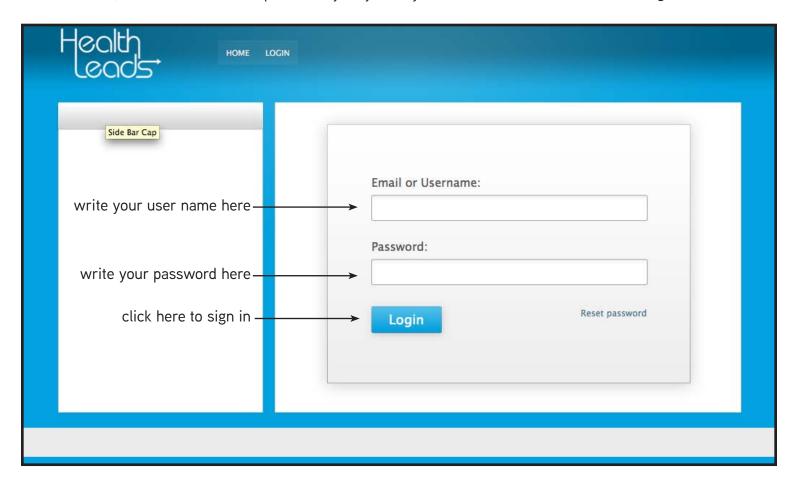
Welcome to Your Web-to-Print Center!

1. Log In.

Open your favorite web browser (Internet Explorer, Firefox, Chrome, Opera, Safari) and type the address:

http://healthleads.marcusprinting.com

Once you see the welcome screen, type in your user name and pas sword. These fields are case-sensitive, so be sure that the Caps Lock key on your keyboard is not activated. Press the "Login" button

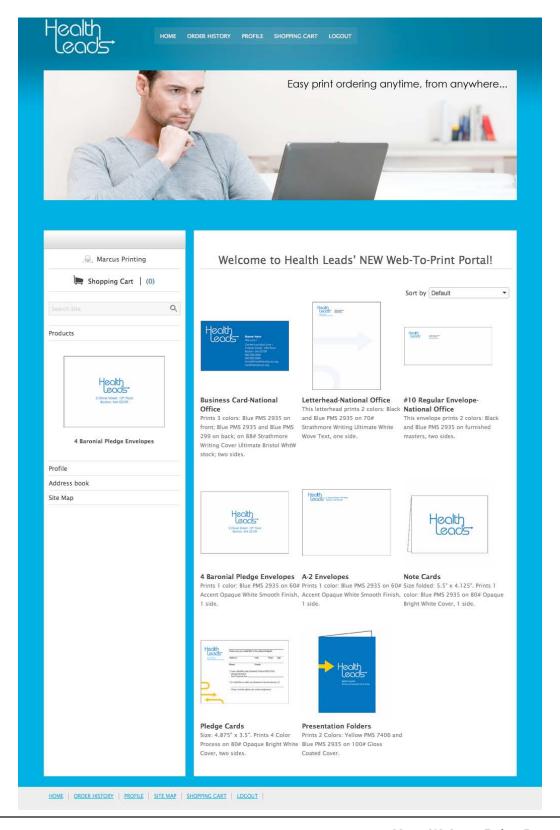


If you are having difficulties entering to the site, you can reset your password by clicking on the "Reset Password" link and following the easy on-screen instructions.



2. Your Welcome Screen and Main Menu.

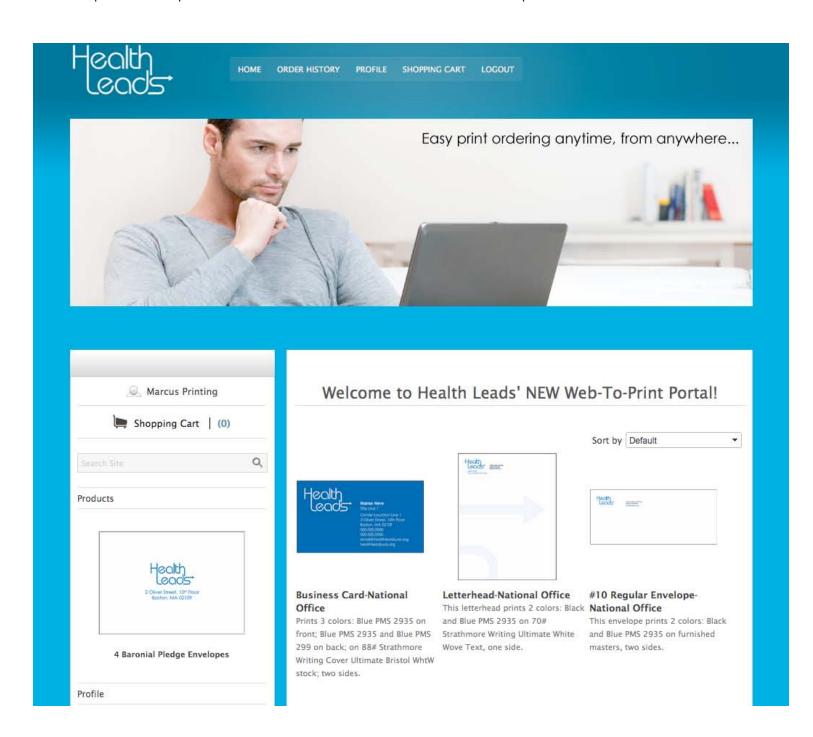
This is your welcome screen and main menu. From this menu you can access all the areas of your web-to-print center.





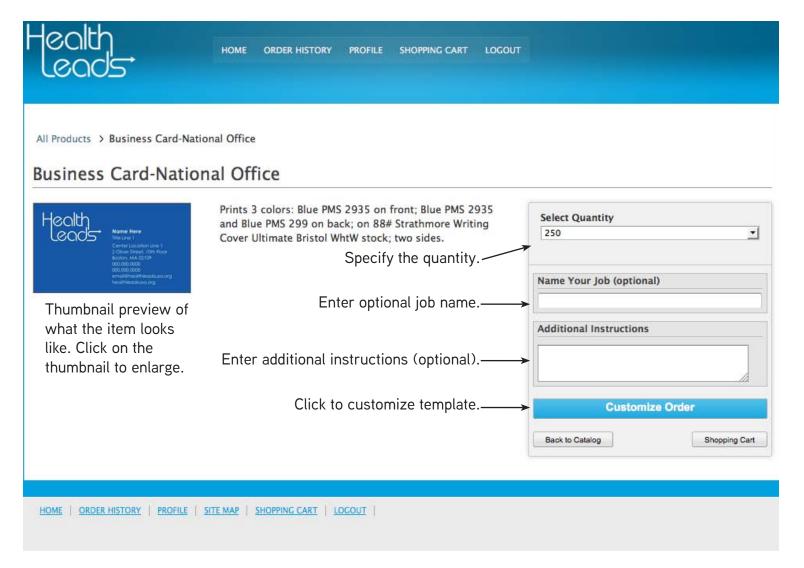
3. Starting the Ordering Process.

From this main page you can select any of these templates to place an order for it. Each user can only see the templates that are relevant to his/her location. Of all these items, the business card is the only template that requires customization. Click on the business card template to customize it.





3. Starting the Ordering Process (continued).

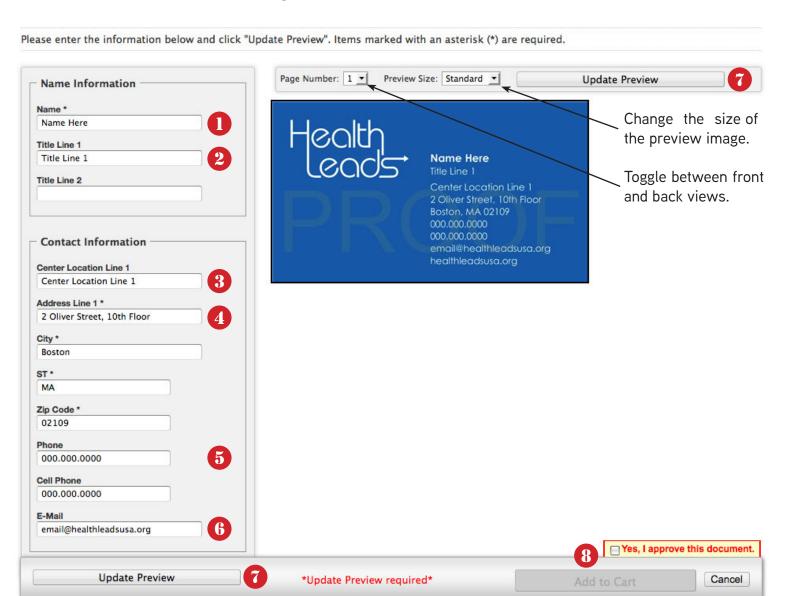


On this screen you will specify the quantity you wish to order for this particular item, add an optional name to your job, and specifyadditional instructions for this particular item. Then click on the "Customize Order" button to start customizing your template.

From here you can also go back to the catalog, to the shopping cart, or to any part of the site without adding this item to the cart.



4. Customizing Your Template.

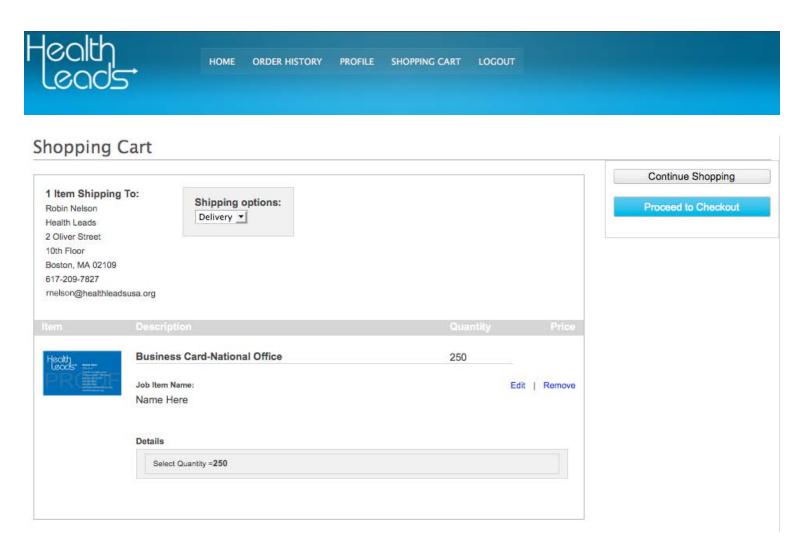


This is your template customization screen. As you can see, you can edit the information in the business card, but you can't edit the colors, change the logo or edit the card layout. Required fields are marked with an asterisk (*). If you can't fill all fields, just leave them blank and the system will adjust automatically. Here are your options for this template:

- 1. Enter the person's name as you want it to appear on the business card.
- 2. Enter the person's title. There are two lines set up in case you need more space.
- 3. Enter the person's center location. If not provided, leave the field blank.
- 4. The address information for your location is already entered for you. You can edit the address if you need to.
- 5. Enter the person's phone and cell phone numbers. If not provided, leave the field(s) blank.
- 6. Enter the person's e-mail address. If not provided, leave the field blank.
- 7. Click on the "Update Preview" button to see a preview with the new information.
- 8. After you're satisfied with how the template looks, check the box labeled "Yes, I approve this document" and click on the "Add to Cart" button to proceed to your cart. You can't proceed any further unless you check the box.



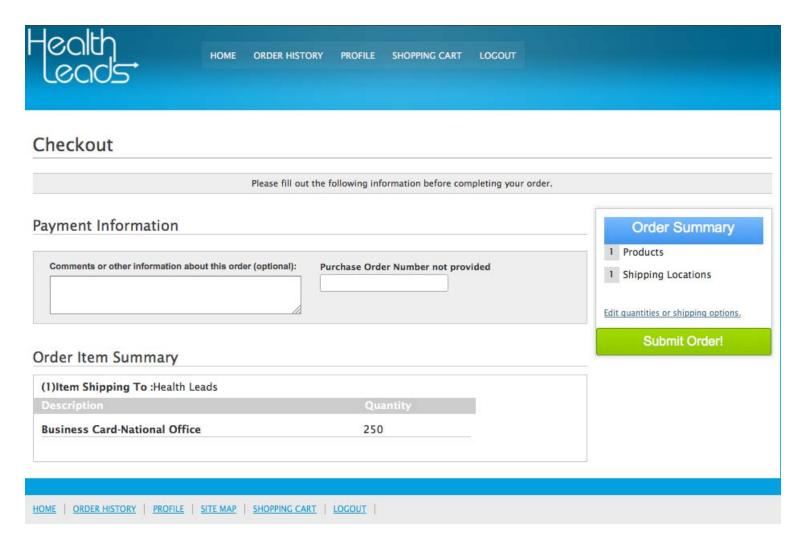
Shopping Cart.



After you customize your template, you'll be taken to your shopping cart. From this screen you can choose to add another item to your order (click on the "Continue Shopping" button), you can edit/view/delete the item(s) on your cart, or proceed to checkout to finalize your order.



6. Completing Your Order.



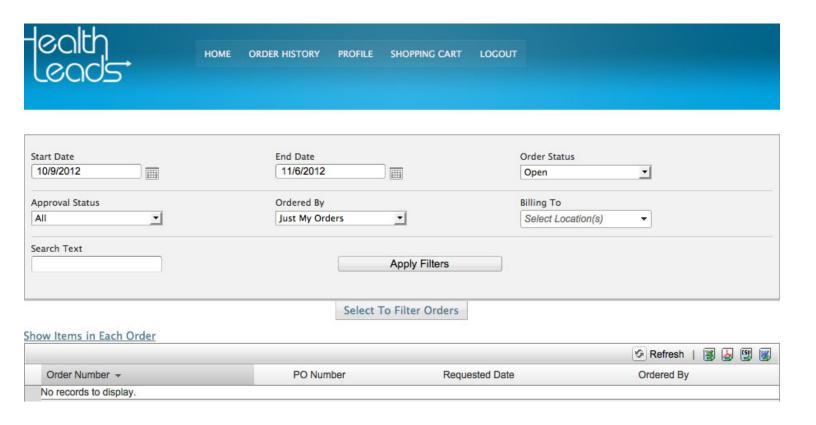
The checkout process is simple. Here you will verify that all the information is correct. Enter the appropriate information in the blank fields (P.O. number and any comments or instructions about the order). To place the order, click on the green "Submit Order!" button on the right side of the screen.



7. Order History.



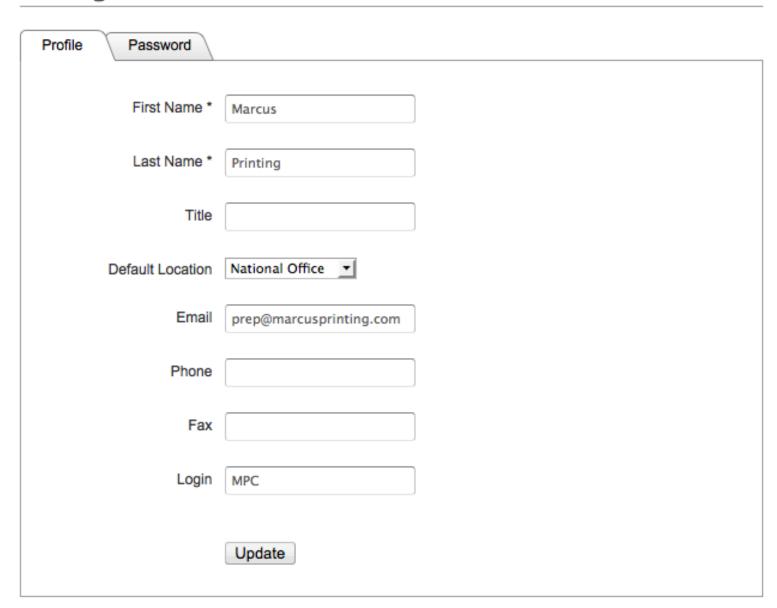
When you click on the "Order History" link on the top menu, you'll be taken to your Order History page. In here you can view past orders, process re-orders, and export the data to Excel, PDF, CSV and Word. You can filter the list through the "Select To Filter Orders" option. Clicking on this link will display different filtering options, such as date, status, person who ordered, and keywords. See the image below for all the different filtering options.





8. User Profiles.

Settings



On the "Profile" section of the portal, you will be able to edit your own personal information and change your password. Once you enter the information, click on the "Update" button.

We are here to help your organization with all of your printing needs. If you have any comments or questions, do not hesitate to contact us. 750 MAIN STREET • HOLYOKE, MA 01040 T: 413.534.3303 TF: 866.750.4880 F: 413.536.0901

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